

FAQ

1. How much do photos cost?

Image prices are displayed as you go through the order process. Various sizes are available, including collages, canvas prints, as well as digital images. Pricing include color correction, cropping for best composition, and sharpening.

2. I want a size not listed, how do I order?

Larger, and unusual sizes are available; call to discuss any size not displayed in the photocart.

3. I see several photos I would like them combined on one print. How do I order?

Montages, black and white and other specialty photos are available. Call to discuss.

4. The colors of the photos on my monitor do not look correct. Why is that?

There are several factors that affect the color of the photo as displayed on your monitor.

- *Let me start by stating I color calibrate my monitor using special hardware and software. This gives me a very accurate color rendition. I calibrate my monitor several times a week as the color shifts easily.*
- *Unless you are a photographer or graphic artist you probably do not have a color calibrated monitor.*
- *Internet browsers may also affect the colors. In addition to Internet Explorer, there is Netscape, and Mozilla Firefox, to name a few.*
- *In addition you may be using Microsoft Paint or some other generic photo viewer to view the photos. These viewers will display the images differently than Photoshop™, or other high quality graphics programs.*
- *Night photography is tricky. Different types of lights are used in different arenas. The lights have their own unique "color temperature," and in addition cycle through different color hues, not noticeable by the human eye. For that reason the colors may vary in a sequence of shots.*

5. How to order photos.

The easiest and best way is to order directly from the Photo Shopping Cart in each gallery.

6. I was in the rodeo but do not see my photo. What happened?

There are several possibilities.

- *I may have missed the shot; though that does not happen often*
- *The rider is out of position*
- *The horse, bull, is dramatically out of position*
- *The rider has an unflattering expression*
- *The barrel is tipped over in the shot*
- *The bull and rider was blocked by a judge or bull fighter*
- *One of the assistants ran in front of the mutton buster, blocking the shot*

I am more than happy to check the photos to see if there is one of you that for some reason was not uploaded to the website and will send you a proof to determine if you want to order it.

7. I see one photo of me on the website, are there others that are not displayed?

ANSWER: More than likely...

- *If you are a barrel racer, I shoot multiple shots at each barrel; choosing to upload only the best shots. I may have a great shot but the barrel is tipped. Some riders don't want those shots displayed, but wouldn't mind having their own copy. Call me if you think this is the case. If you are interested in seeing a sequence of shots for training, call me.*
- *If you are a queen I select the most flattering together with the horse position; collected, correct lead, etc.*
- *Roughstock and timed event competitors: I usually have multiple shots of your run, but only upload a few of the best. If you want to see if I have others call me.*

Please call me if you have any questions.

I am interested in providing you with the best photos, best quality, and printed just the way you want them ..Reed

Email: rsettle@cox.net

Studio Phone: 760-787-0005

Toll Free: 888-762-6257